

# CLIFTON COMMUNITY COUNCIL

Clerk: Becc Carter, 40 Windebrowe Avenue, Keswick, Cumbria, CA12 4JA. Email [clerk@cliftoncommunitycouncil.uk](mailto:clerk@cliftoncommunitycouncil.uk)  
Web: [www.cliftoncommunitycouncil.uk](http://www.cliftoncommunitycouncil.uk)

## Website Accessibility Statement

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### 1. Accessibility statement

This website is run by Clifton Community Council. We want as many people as possible to be able to use this website.

For example, that means you should be able to:

- Change colours, contrast levels and fonts (Using [High Contrast](#) for Chrome or [NoSquint](#) for Firefox)
- Zoom in up to 300% without the text spilling off the screen-To do this you can use (CTRL + on a PC, or CMD + on a Mac)
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA, and Voiceover). Try [Google Selection Reader](#)

We have also made the website text as simple as possible to understand.

### 2. How accessible the website is

We know some parts of this website are not fully accessible:

- You cannot modify the line height or spacing of text
- Most older PDF and word documents (Pre-Sept 2018) are not fully accessible to screen reader software as these are not in active administration use.
- Documents relating to the Annual Governance and Accountability Review may not be accessible due to the legal requirements on the format they should be submitted in.
- You cannot skip to the main content when using a screen reader
- Some of our pages are difficult to navigate using just a keyboard
- The website maybe more accessible when using a Mac if you use Chrome as your browser.

### 3. What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, please email the clerk. We will consider your request and get back to you within 10 days.

Please note the Clerk only works part time for the Council.

### 4. Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, contact the Clerk on [cliftonpc@outlook.com](mailto:cliftonpc@outlook.com) giving the page title and the nature of the problem.

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## 5. Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Website & Mobile Applications) (No.2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

### Disproportionate Burden

Navigation and accessing information

There is no way to skip the repeated content in the page header (for example, a 'skip to main content' option). This fails WCAG 2.1 success criterion 2.4.1.

We have assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations.

## 6. Content that's not within the scope of the accessibility regulations

Many of our older PDFs and Word documents do not meet accessibility standards- for example, they are not structured so they are accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2.

The accessibility regulations do not require us to fix PDFs of other documents published before 23<sup>rd</sup> September 2018 if they are not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

## 7. How we tested this website

The test was carried out by the Chair of Clifton Community Council.

We sampled page/s from each of the main headings on the home page. These were sampled using Lighthouse for Chrome and all pages achieved a minimum of 98% accessibility. The majority of the website achieved 100% accessibility.

*Review:* Annually, for most recent review date visit the policies page of <https://cliftoncommunitycouncil.uk>